

How to read your power bill

They come 12 times a year, but do you really know what they say? Here's a guide to understanding your utility bill each month. For more information, call 701-223-1513.

MESSAGES:

Special messages appear here. Those messages may include loan payment reminders, auto-pay updates for those who participate or other important information.

TOTAL OTHER CHARGES AND CREDITS:

This area shows other charges not related to the meter. If you have an Energy Resource Conservation loan, participate in the Operation Round Up program, use a security light or get a water heater credit, this portion will appear on your statement.

SERVICE DETAILS:

This area represents information about the particular metered service, including the service description and rate.

METER READING DETAILS:

This area summarizes information on your meter by showing the meter number, present and previous reading information, and the date the meter was read. A second line may appear in reference to an additional heat service or meter exchange.

RETURN STUB:

The bottom third of your statement is the portion we ask that you mail back with your payment. By including this portion with your payment, you can be assured accurate credit to the proper account.

ACCOUNT NUMBER:

This is your Capital Electric account number. Use it when you call our office, as it makes it easier for us to locate your information.


STATEMENT DATE:

This represents the day your statement was printed.

BILLING SUMMARY:

The billing summary shows your payments, any other activity on your account and the amount due. For members participating in budget billing, your budget amount due appears here.

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CAPITAL ELECTRIC COOPERATIVE, INC.
4111 STATE STREET • P.O. Box 730 • BISMARCK, ND 58502-0730
www.capitalelec.com

Your Touchstone Energy® Cooperative
The power of human connections

Contact us at: (701)223-1513
8 - 5 CT Mon-Fri (888)223-1513
Pay By Phone 24/7 (877)853-5928

12463 1 AV 0.378 4 12463
Willie Wirehand C-31 P-31
4111 Electric Ln.
Bismarck, ND 58503

Account Number ##### 1
Statement Date 12/04/2014

BILLING SUMMARY	
Previous Balance	108.91
Penalties	1.62
No Payments Received	0.00
Balance Forward	110.53
Usage Charges	60.56
Other Charges and Credits	8.30
Amount Due 12/19/14	179.39

Page 1 of 1

2

PLEASE NOTE!
Our records indicate that we have not received full payment on your account. Payment is due by the delinquent date of 12/19/2014. We desire to continue to serve you; however, if full payment is not received by the delinquent date, final notice is given that your service will be subject to disconnect without further notice. If disconnection is made, a \$32.00 fee will be charged. Service shall not be reconnected until the delinquent bill and the \$32.00 disconnect fee is fully paid or satisfactory payment arrangements are made. If an account doesn't have a remote disconnect meter, an additional \$32.00 fee (\$80.00 if after normal work hours) to reconnect shall be charged in addition to the \$32.00 disconnection fee.

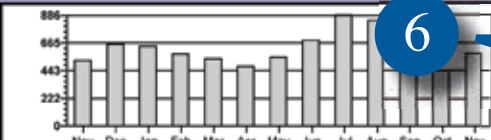
3

Total Other Charges and Credits	8.30
175 Watt Unmetered SL	8.30

Service Details
Service Address: 4111 ELECTRIC LN Desc: 020 URBAN RESIDENTIAL RC 020

Meter Reading Details Meter #####
Current Reading 11/30/14 2,864
Previous Reading 11/01/14 2,288
Total Usage (Multiplier: 1) 576 60.56
Days 29

6



7

Account #:
Due Date: 12/19/2014
Amount Due: 179.39

Current Bal: 68.86
30 Day Bal: 51.70
60 Day Bal: 58.83
90 Day Bal: 0.00

WILLIE WIREHAND
4111 ELECTRIC LN
BISMARCK ND 58503
(701) ###-#### Home; (701) ###-#### Mobile
Please indicate Change of Billing Address/Phone Number
Moving? Please call us to transfer or disconnect service
Capital Electric Cooperative is an equal opportunity provider and employer.

Please Detach Here

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ANNUAL ENERGY CONSUMPTION HISTORY

This area shows a monthly breakdown of the kilowatt-hours used for the year.

DUE DATE:

This is the date your payment is due. For members participating in the auto-pay program, the amount is deducted around the 20th of the month.



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